



Thank you for your interest in using our services. We pride ourselves in providing quality services with a value for money, and certainly love what we do. Please note that by paying a deposit, you agree to the below terms and conditions for using our products, facilities and services.

TERMS & CONDITIONS

Venue Terms - Monakaladi Gardens

Zawadi Projects Management is the mother company of our venue, Monakaladi Gardens

Bookings are per day, for the day of the event only

Cut-off time is 22:00hrs, thereafter a surcharge of R250.00 per hour applies till midnight

Alcohol to be consumed responsibly and no unruly behaviour will be tolerated

Kindly do not step on or pick the flowers in the garden

Venue can be available to the client a day before the event (between 12:00hrs - 18:00hrs) for deliveries or rehearsals

Larger functions get Full Exclusive use of the whole venue, outdoor picnics, kiddies parties etc may have another group on the same day unless otherwise specially requested.

Self Catering @ Monakaladi Gardens

Kitchen space will be available ONLY for large functions, e.g Weddings, Celebrations etc of 100pax upwards

Outdoor groups, e.g. for Picnics, Kiddies Parties etc get access to the gardens only

Kitchen space is given with 2 Gas Stoves (own gas), and Tables to work on

Clients to bring own cooking utensils e.g. Pots, Knives, Mixing Bowls, Chopping Boards & Dishwashing Utensils

Clients are welcome to bring own mobile fridge / cooler or mobile bar at a surcharge of R350.00

Waiters & Servers only provided if Monakaladi Gardens is doing the catering; own welcome

Clients are welcome to buy the food and let the venue do the cooking and serving to meet budget constraints

Menu and quantities for cost-labour sharing to be discussed & agreed upon

Booking Terms

Quotation is valid for 30 days only

30% Deposit (of total quotation amount) payable upon confirmation of booking to secure date (Sept - April being High Season for Weddings: 1st Deposit Paid, First Served)

100% Payment and final event logistics to be made 2 weeks before the event

Government bookings require a Purchase Order to be issued prior to service being rendered

Any amount not paid on the day of the event will force us to deduct items of the value of outstanding amount

Any equipment hired for offsite use are to be collected the day before the event, and returned latest the day following the event before 10:00am

Free Items valid only if quotation is accepted as it is

Anything not mentioned on the quote is not included - kindly ensure that all you requested is on the quote

We cannot be held liable for bad weather e.g. Rain, Winds etc

For formal functions, please ensure you book and attend your mock-up with your liason person in time to avoid last minute confusion

Indemnity deposit is charged in case of any broken, missing or damaged equipment. Kindly ensure you have a liason person available to verify all agreed arrangements with the Events Crew before & after your event

Cancellation Terms

Cancellation is Free if made within 14 days of making booking, only if event date is more than 4 months away

20% Cancellation fee (of total quotation amount / item) applicable if cancelled 90+ days from event date

50% Cancellation fee (of total quotation amount / item) applicable if made within 30 - 90 days from event date

100% Forfeit of all payments for cancellations made within 30 days from event date

Date changes are subject to availability first and may be subject to a 20% penalty for loss of income on the initial reserved date

Date changes with a request for a refund are treated the same way as a cancellation

Refund of deposits or indemnities will be made within 14 working days into your account

Payment Terms

Payments are preferred to be made by Bank EFT or Cash to the Admin Office

Kindly always ensure you receive a receipt / invoice for payments made

Quotations are non-binding, therefore kindly ensure to check availability of date before making payments

Banking Details

Our Banking details appear on all our quotations